



FOR IMMEDIATE RELEASE

September 13, 2023

Contact:

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**SCAM ALERT: HAWAII CENTRAL FEDERAL CREDIT UNION MEMBERS
RECEIVE SCAM CALLS ASKING FOR SENSITIVE INFORMATION**

Honolulu, Hawaii – It has come to our attention that members are receiving fraudulent calls from what appears to be a Hawaii Central Federal Credit Union (FCU) phone number, in which the caller is claiming to be a Hawaii Central FCU staff member and asking for card information. **This is a scam. Do not give out any sensitive information.**

Scammers use technology called “spoofing” to manipulate caller ID names and phone numbers to get sensitive information and gain access to the victim’s accounts.

Hawaii Central FCU wants to remind members that staff will never ask for your account number, login information or any other confidential information unless the call or inquiry is initiated by the member. If you receive a suspicious call, text, email or letter, please contact us at (808) 536-3677 or our VISA Fraud Department at (888) 918-7313 to verify the inquiry was, in fact, from Hawaii Central FCU.

About Hawaii Central Federal Credit Union

Hawaii Central Federal Credit Union is currently recognized by FORBES as one of the top three Credit Unions in the State of Hawaii. Founded in 1937, Hawaii Central Federal Credit Union is a member-owned, not-for-profit financial institution serving over 17,000 members and has over \$325 million in assets. Membership is open to all individuals who live, work, worship or attend school on Oahu. Businesses and other legal entities on the island are also eligible for membership.

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MAIN BRANCH

681 South King Street
Honolulu, Hawaii 96813

HawaiiCentral.org

HARKNESS BRANCH

The Queen’s Medical Center

WEST OAHU BRANCH

The Queen’s Medical Center
West Oahu

MEMBER SERVICES

(808) 536-3677

CONSUMER LOANS

(808) 536-0833

REAL ESTATE LOANS

(808) 529-4599

NMLS #412820

