



## Opt-Out Form

**What is this service?**

When card numbers or expiration dates are changed due to normal expiration, replacement due to lost, stolen or being compromised, Hawaii Central FCU will forward the information to the appropriate merchant so that YOU don't have to do anything except check to make sure the information is correct. Visa requires U.S. issuers to participate in its account updater services.

**Who is affected by this service?**

All members with either a debit or credit card at Hawaii Central FCU are automatically enrolled in this service.

**How did the merchant get my card number?**

When paying your bills with your debit or credit card, you provided your card number to the merchant (cell phone company, utility company, insurance company, etc.)

**Do all merchants participate?**

No. All merchants are not required to participate so you may still need to check the information on their website or with the company to make sure the card information is updated.

**How can I opt out of this service?**

Complete and mail in the form below or send us a message via Online Banking. Do NOT use email.

**What if I decide I want to opt in again?**

Please call the Credit Union at (808) 536-3677.

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I would like to opt out of the Automatic Card update service. I understand it will be my responsibility to update the merchants that I have given authorization to process recurring charges on my HCFCU Debit or Credit Card.

Name: \_\_\_\_\_

Debit Card Only       Credit Card Only       Both Debit and Credit Cards

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Best Contact Method**

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

**Please mail form back to: Hawaii Central FCU, ATTN: CARD UPDATE, 681 S. King St., Honolulu, HI 96813 Or Fax (808) 536-8360**

For HCFCU use only:  
Rec'd by/Date: \_\_\_\_\_ If Rec'd by Fax Verified/Date: \_\_\_\_\_ Sig Verified/Date: \_\_\_\_\_ Ent'd by/Date: \_\_\_\_\_